

## DONOR'S BILL OF RIGHTS

Listed below is our *Donor Bill of Rights*. Donors have the right to:

- Information contained in the public portion of our most recent charity information return (Form T3010) as submitted to Canada Customs and Revenue Agency.
- Access to their donor record and challenge its accuracy.
- Be informed of our mission, of the way the organization intends to use donated resources, and of its capacity to use donations effectively for their intended purposes.
- Be informed of the identity of those serving on our Board of Directors, and expect that Board to exercise prudent judgment in its stewardship responsibilities.
- Have access to our most recent audited financial statements.
- Be assured that we will use their gifts for the purposes for which they were given.
- Receive appropriate acknowledgment and recognition, or to choose to remain anonymous.
- Be assured that information about their donations will be handled with respect and confidentiality.
- Expect that all relationships with individuals representing CFS will be professional in nature.
- Be informed whether those seeking donations are volunteers or employees of the agency.
- Have the opportunity to have their names deleted from mailing lists, limit the frequency of solicitations and not be solicited by telephone and other technology.
- Feel free to ask questions when donating and receive prompt, complete and courteous answers.
- A copy of the Ethical Fundraising & Financial Accountability Code.
- CFS's registration number (BN) as assigned by Canada Custom & Revenue Agency.

CFS Counselling + Wellbeing is an accredited, registered charity offering professional counselling services and mental-wellness education. Our services are available to everyone living or working in Simcoe Muskoka regardless of age, ability, cultural or religious background, race, sexual orientation or gender identity.