



t: 705.726.2503
f: 705.726.2570
cfssc.ca
info@cfssc.ca

Head Office: 20 Anne St. South, Barrie, ON, L4N 2C6

AODA CLIENT FEEDBACK FORM

The Accessibility for Ontarians with Disabilities Act, 2005 (AODA) is provincial legislation that aims to achieve a fully accessible Ontario. The Act makes Ontario the first jurisdiction in Canada to develop, implement and enforce mandatory accessibility standards. It applies to the private, public, and volunteer sectors.

CFS Counselling + Wellbeing (CFS) values our clients, employees, students and volunteers and we strive to meet everyone's needs. We are committed to providing quality services that are accessible to all persons that we serve.

Your feedback is important in helping us improve accessible services at CFS. Please take a moment to complete this feedback form and let us know how we are doing.

Date of Visit: _____ **Time of Visit:** _____

What was the purpose of your visit today?

Did we respond to your service needs today? Please circle: Yes No

If no, please explain:

Was our service provided to you in an accessible manner? Please circle: Yes No

If no, please explain:



Did you have any problems accessing our service? Please circle: Yes No
If yes, please explain:

Please add any other comments/suggestions you may have:

Please provide us with your contact information below (optional):
(Any personal information is collected pursuant to Ontario Regulation 429/07, the Accessible Standards for Customer Service and will be used strictly for the purpose of responding to your feedback)

Full Name: _____

Mailing Address: _____

Telephone Number: _____

Please check () if we can leave a message.

Would you like to be contacted by a senior manager at CFS Counselling + Wellbeing?* Please circle: Yes No

**If yes, please ensure you complete the contact information above. All feedback received will be responded to within 5 business days.*

How would you like to be contacted? () Telephone () Mail () Email

Thank you for your feedback. Please submit completed form to:

CFS Counselling + Wellbeing
Telephone: 705-726-2503
Fax: 705-726-2570
Email: info@cfssc.ca
Mail: 20 Anne Street South, Barrie ON L4N 2C6

