



~ COVID-19 RESPONSE ~

UPDATE ON CFSSC SERVICE ADJUSTMENTS As of March 17, 2020*

To our valued community:

As always, CFSSC is committed to delivering quality service while ensuring a safe and healthy environment to our clients, staff and visitors. To do this, we are operating under the guidance of the [Government of Canada Public Health Services](#), which is the Canadian lead agency for a coordinated response to the COVID-19 pandemic.

***Please check back to this space regularly.** Our message may change without notice in response to evolving public health directives. We will endeavour to keep this message up to date.

***If you require immediate mental health assistance**, please call:

Mental Health Crisis Line: 705-728-5044 or 1-888-893-8333

Telecare: 705-726-7922

Kids Help Phone: 1-800-668-6868 or text CONNECT to 686868 to chat

CLOSURE NOTICE**

All CFSSC offices will be closed throughout **Wed., March 18 – Fri., April 3, 2020 (inclusive)**

This closure includes all walk-in clinics, scheduled appointments, groups and workshops across all locations in Simcoe Muskoka.

**** Partner Assault Response (PAR) program exception:**

Throughout this closure, CFSSC will provide telephone support to partners. To receive a support call, please leave a message at 1-888-726-2503, extension 123. This telephone line will be monitored daily (Monday to Friday).

**** Active Counselling Clients program exception:**

Throughout this closure, CFSSC will provide telephone support to clients currently working with a clinician. To receive a support call, please leave a message on the voice mail of your clinician. Telephone lines will be monitored daily (Monday to Friday).

CFSSC thanks you for your patience and cooperation as we all move through this public health emergency. We will resume regular programming ASAP. In the meantime, we will inform you via this space of any service changes as they emerge.

Click here to for more information on COVID-19: [County of Simcoe](#) [District of Muskoka](#)

We urge you to be kind & helpful to others throughout this emergency. Thank you, the CFSSC team